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**Message from the Ministry of Social Development Chief Executive | 25 March 2020**

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FVPN North Shore <fvpnns@gmail.com>  
To: FVPN North Shore <fvpnns@gmail.com>  
Bcc: jo@autism.org.nz

26 March 2020 at 09:54

**25 March 2020**

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**Kia ora koutou,**

We're reaching out to our clients throughout the country to reassure them about their benefit payments.

**We're continuing to provide support**

**Even though our offices have closed to the public, we still have teams working in every region to make sure clients continue to get support during this time.**

As you would expect people are feeling anxious, and we have an enormous number trying to contact us for information. We want to reassure as many as possible they will still get paid, and keep our lines available for those with urgent needs.

**We need your help**

As a valuable partner with networks serving many shared clients, we're asking for your help to spread some information through your networks.

The important information we want to get out there is:

- **Please don't worry – you'll continue to be paid your regular benefit payments.**
- **MSD has already done a bunch of things to make it easier for now.**
- **If you're already getting Jobseeker Support, Sole Parent Support or Supported Living Payment, you don't need to provide another medical certificate.**
- **If you're already getting Disability Allowance and Child Disability Allowance you don't need to do anything - they will continue to be paid.**
- **For now there will be no annual reviews or social housing reviews.**
- **Special benefits won't expire.**
- **There will be no new obligation failures for now.**

Remember, the Work and Income website, <http://www.workandincome.govt.nz> is the place to go for the latest information.

Thank you so much for your support at this time.

If you have any questions at all, please don't hesitate to get in touch.

Ngā mihi

Debbie Power  
Chief Executive

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**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

**New Zealand Government**

Warmest,  
Deb

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***Deb Humphries***

*Coordinator -*

*North Shore Family Violence Prevention Network, Safer Whanau Project & CFG*

*021 0810 7516*